

Each Move United Member organization is responsible for creating their own policies and procedures to ensure the safety of their participants, volunteers, and employees. Please feel free to use this reference sheet to help shape your policies and procedures surrounding service dogs.

### **General:**

- Service dogs are trained to do work or perform tasks such as:
  - Seeing Eye Dog/Guide Dog
  - Hearing/Signal Dog
  - Psychiatric Service Dog
  - Sensory Signal/Social Signal Dog
  - Seizure Response Dog
- A service dog must be allowed to accompany the handler to any place in the building or facility where members of the public, program participants, customers, or clients are allowed
- Businesses/public places cannot deny entrance to any individuals accompanied by a service dog
- Some, but not all service dogs, wear special collars or harnesses

### **Handler Responsibilities:**

- Handlers are responsible for supervision of and control over the service dog
- If behavior is disruptive, the service dog can be excluded, depending on situation, for:
  - Biting
  - Aggressive behavior
  - Uncontrolled barking
  - Jumping on other people
  - Running away from handler
- Service dog must be under control of handler using a harness, leash, or other tether
- Service dogs must be housebroken and owner or handler is responsible for cleanup of waste
- Service dogs should be vaccinated in accordance with state and local laws

### **Acceptable Questions To Ask:**

- Is the dog required because of a disability?
- What work or task has the dog been trained for?
- Will the dog be participating? If not, how will the dog be cared for during participation?

**Please Note:** Businesses, public program, and transportation providers may exclude a service dog when the animal's behavior poses a direct threat to health or safety of others.